

## Care & Maintenance

The Passport II Solid plank collection by Artisan Floors, frequent cleaning guide.

Artisan Hardwood Floors are approved for regular cleaning using the following methods.

- \* Use a dust mop, square hard surface mop or vacuum with the brush turned to the off position to keep your hardwood floor clean from dust and dirt particles.
- \* For stubborn spot and or spills use of a damp mop is acceptable. Do not use excessive water when cleaning the hardwood floor. Use a specific hardwood floor cleaner available at most grocery stores. The mop should be damp to dry, just enough moisture to loosen dried on spills.
- \* In the event of liquid or spills on the surface of the floor, clean them up right away. Do not allow liquid to stand on the surface of the flooring. Use of a dripping wet sponge mop for cleaning is not permissible.
- \* Do not use soap based floor cleaners, granual abrasive cleansers, steel wool or other abrasive textiles or wax and clean combined products.
- \* Do not use/apply floor wax on your hardwood floor
- \* A surface refresher can be applied to the hardwood floor as needed. Use Bona-kemi or similar brand hardwood floor refreshers. Test an inconspicuous area to insure the refresher is the desired gloss level prior to applying.
- \* Improper humidity levels in your home can affect your floor in a variety of ways. To lessen humidity related issues maintain a humidity range between 35%-55% in your home.

The Passport II Solid plank collection by Artisan Floors is one of the most durable, damage resistant hardwood floors to date. Hardwood floors like any floor can be damaged however. The following are some suggestions for every day use and maintenance.

- \* Use doormats for outside entrances into the home. Do not place the mats on the laminate floor, place them on the outside of the entrance.
- \* Use rugs with non abrasive backings for throw rugs. Color fast rugs should only be used.
- \* Limit the use of chairs with sharp narrow legs. Pointed objects like this exert tremendous force when weight is applied to them and will dent any natural wood surface.
- \* Make use of furniture felt pads under the legs of furniture

\* Place castors (small plates) under appliance leveling feet.

\* Limit the use of high heels as they exert significant force in a small area to the surface of the wood flooring.