



**Artisan™: Masterpiece Collection
25 Year Limited Flooring Warranty**

The manufacturer warrants to the original purchaser of laminate flooring panels for 25 years from the date of purchase, that:

- The surface of the panels will not wear through.
- The panels will resist stains.
- The panel joints will remain secure after installation.

Conditions:

This limited warranty is made subject to the following conditions:

- Laminate flooring installation instructions are followed, and must be used for indoor areas according to their utility rating.
- This limited warranty does not cover negligence, improper installation or maintenance, insufficient protection, improper alterations to the original materials, insects, severe accidents, and exposure to extreme heat, burns, fire, natural disasters or Acts of God.
- The surface wear is readily visible, i.e. a minimum of one square inch, and is not the result of sand or other abrasive materials.
- The surface wear or damage is not the result of moisture related subsistence, abuse, improper care and maintenance, sliding furniture or heavy objects across the floor without proper protection causes severe impact, chipping, scratching, cutting, or chemical damage.
- This limited warranty applies to water damage from normal household spills when removed promptly.
- (See Routine Cleaning) This limited warranty specifically excludes water damage from standing water, urine or other corrosive liquids, excessive subsurface penetration or moisture emissions from concrete, leaking pipes or faucets, leaking appliances such as but not limited to washing machines, dishwashers, and refrigerators, flooding, natural disaster, or Acts of God. Artisan™ (CFS Corporation) is not responsible for Hydrostatic, Hydrostatic, or Thermal Dynamics resulting from an improper concrete slab installation.
- Laminate flooring panels installed with any manufacturing defect are not covered by this limited warranty.

- Inspect each plank for possible defective material prior to installation. Laminate flooring has an acceptable manufacturing defect percentage of no greater than 5% of the total square footage of the purchase. Any material found defective in addition to the 5% that is found prior to installation is covered for replacement with this warranty. Any damage that occurs during shipping is the responsibility of the shipping company if the recipient properly signs for the damaged material.
- Any claim under this limited warranty shall be made within thirty (30) days after the defect is detected.
- Proof of purchase with the date of purchase must be presented with the claim.
- Written notice and all photographs, samples, and other documentation should be sent to:
Artisan Floors (CFS Corporation)
ATTN: Warranty Department
PO Box 2727
Suwanee, GA 30024

THIS WARRANTY IS EXCLUSIVE. It covers the repair or replacement of defective materials only and does not cover labor costs. Installation of the replacement products will be at the original purchaser's expense.

This limited warranty covers the repair or replacement, at the manufacturer's discretion, of the affected laminate flooring panels. If repair is not viable, or if the design or model line in discussion is no longer available, the manufacturer will replace the affected materials with another design or model line of equal value. This warranty covers shipping charges in the event the product was purchased online. This warranty covers materials but does not cover labor or incidental charges.

This limited warranty is not transferable, and extends only to the original consumer. This warranty takes into consideration a 10% usage depreciation in material value per year for the first 8 years.

The above constitutes the customer's sole and exclusive remedy for claims under this limited warranty. This limited warranty constitutes the entire agreement between the parties.

Disclaimer of Warranty:

This limited warranty does not create for or impose upon the manufacturer any obligations or liabilities arising from any other warranties, express or implied, including merchantability or fitness for a particular purpose. The manufacturer shall not be liable to the customer or any other person for any incidental, special, or consequential damages, and disclaims liability for breach of any other express or implied warranties with respect to this product. Some jurisdictions do not allow exclusion or limitation of incidental or consequential damages, so the foregoing exclusion or limitation of incidental or consequential damages may not pertain. This limited warranty gives the customer specific legal rights. Such rights may vary from one jurisdiction to another.