



EnviroCork™ Enviro-Cork Pre-finished Glueless Collection 25 Year Structural Warranty

EnviroCork™ is guaranteed for 25 years in residential applications following the date of sale to the original purchaser. The guarantee is limited to manufacturing and structural defects. Finish will not wear through under normal residential use with proper maintenance before 25 years.

Regular maintenance as specified by EnviroCork™ (CFS Corporation) must be followed to validate this warranty. The sole remedy pursuant to this warranty is available to the original purchaser only and shall be limited to the repair, refinishing or board replacement of the defective EnviroCork™ Flooring. If the product cannot be repaired, refinished or replaced after a reasonable number of attempts, EnviroCork™ (CFS Corporation) will, upon request, refund the original purchase price of the defective floorboard on a pro-rated basis.

Repair or replacement of any or all of the cork flooring is at EnviroCork™'s (CFS Corporation's) discretion and all labor costs will not be covered. Any other cost associated with the installation, repair or replacement will not be covered under this warranty. Any attempt to repair, refinish or replace the defective product prior to inspection by EnviroCork™ (CFS Corporation) will invalidate this warranty. The Flooring warranties do not extend or cover scratches, dents or any noticeable markings caused by improper handling, uses, installation, water damage, flooding, fire, furniture, shoes of all types, pets or insects. EnviroCork™ (CFS Corporation) will not warrant any product that is faulty from installation, neglect, environmental extremes or improper storage.

The sub-floor is the responsibility of the installer. Failure of EnviroCork™ Flooring relating to the sub-floor, in any manner, is not the responsibility of EnviroCork™ (CFS Corporation) and is not covered under the warranty. EnviroCork™ (CFS Corporation) is not responsible for Hydrostatic, Hygrostatic, or Thermal

Dynamics resulting from an improper concrete slab installation. The finish wear surface must be noticeable and cover at least 25% of the total cork floor area for a claim to be considered. Small cracks that develop from improper moisture control, flooding and excessive drying will not be covered under this warranty. Expanding and contracting of the cork floor is not covered. It is recommended that you maintain a relative humidity of 35% to 55% at room temperature in your home by using a humidifier and/or dehumidifier to minimize movement of your cork floor. Color variations are a natural occurrence in flooring due to age and exposure to ultraviolet sunlight. Harmful ultraviolet sunlight will over time, fade, bleach, and discolor cork flooring.

Responsibility for final inspection and approval falls to the customer and installer prior to permanent installation. It is the installer's responsibility to check color, finish and quality before installation. If your installer is not satisfied with the flooring prior to installation, do not install the floor: contact the retailer where the floor was purchased. EnviroCork™ (CFS Corporation) is not responsible for any costs associated with repairing or replacing boards that were installed with evident defects.

No fabricator, installer, dealer, agent or employee of EnviroCork™ (CFS Corporation) has the authority to increase or alter the obligations or limitations of this warranty. This warranty gives you specific rights. You may have other rights under state law. Your rights and limitations described above may vary from state to state. Thus, it is important to retain this warranty information.

Limitations

This warranty shall not apply to loss or damage arising from any of the following:

- Indentations, scratches or damage caused by negligence, water, sand, and abuse, including, but not limited to, leaking or broken plumbing, fire, flood, earthquake or standing water during or after construction.
- Surface checking resulting from low relative humidity.
- Mildew or discoloration resulting from extreme sub-floor moisture.
- Failure to follow manufacturers' installation instructions.
- Poor installation workmanship.
- Improper care and maintenance.
- Improper storage or handling of the flooring.
- Man-made or natural disasters. Improper preparation of, or deficiencies in, the sub-floor/floor joist assembly including, but not limited to, excessive floor deflection, uneven or irregular sub-floor surface (particularly at the joists) or voids in the sub-floor.
- Defects or failures of other manufacturers' products at the sub-floor assembly including, but not limited to, sub-floor material, fasteners, patching or leveling compounds, adhesives, or other coverings.
- Insect infestation after shipment from the factory.
- Neglect or abuse including, but not limited to using protective plywood when moving heavy objects or appliances, and having dirty or improper casters.
- Spiked and/or damaged heels and pet claws.
- Dents or scratches in the flooring caused by furniture, appliances, casters or normal foot traffic.
- Falling or dropped objects which can dent or fracture the flooring or finish.
- Non-factory applied finishes (by the owner or installer) including, but not limited to, refinishing or recoating.
- The normal wearing of the finish in high traffic areas, pivot-points, and seating areas. Responsibility for final inspection and approval falls to the customer and installer prior to permanent installation. It is the installer's responsibility to check color, finish and quality before installation. If your installer is not satisfied with the flooring prior to installation, do not install the floor: contact the retailer where the floor was purchased. EnviroCork™ (CFS Corporation) is not responsible for any costs associated with repairing or replacing boards that were installed with evident defects.

To file a claim, all photographs, samples, and other documentation (proof of purchase) should be sent to:

Envirocork (CFS Corporation)
ATTN: Warranty Department
PO Box 2727
Suwanee, GA 30024

THIS WARRANTY IS EXCLUSIVE. It covers the repair or replacement of defective materials only and does not cover labor costs. Installation of the replacement products will be at the original purchaser's expense.

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